

## **Magical History Tour 2020 Frequently Asked Questions**

### **Does the tour take all day?**

The tour takes as long as you want it to take. Most tour-goers see the majority, but not all of the sites. If you would like to visit all of our sites, we recommend that the tour will take the allotted amount of time between 10 am – 4 pm.

### **Are there senior or family discounts?**

We do not offer a family discount, but we do offer junior tickets at a low rate of \$5 each.

### **I'm a Maine Historical Society member, can I buy a ticket for my friend with my discount?**

Yes, Maine Historical Society members may buy as many tickets as they would like at their member discount!

### **I'm a member at another Portland group/program/museum/library/etc., do I receive a discount on tickets?**

Where the Magical History Tour is the major fundraiser of the year for Maine Historical Society, we are unable to offer discounts to this event to anyone other than our own members. Would you like to [become a Maine Historical Society member](#) today and receive a discount on your tickets?

### **What if I can't attend, but I have already purchased my ticket?**

Due to the expenses associated with our programming, we are unable to offer refunds on ticket purchases. You can, however, transfer your ticket to a friend or family member who is able to attend. Our full Refund and Return Policy is available to view on our website here, or through the "Refund and Return Policies" link at the bottom of all our webpages.

[https://www.mainehistory.org/PDF/MHS\\_Refund\\_and\\_Return\\_Policy.pdf](https://www.mainehistory.org/PDF/MHS_Refund_and_Return_Policy.pdf)

If you have more questions or concerns, please contact us at 207-774-1822.

### **What if the weather is poor on the day of the tour?**

We do not have a rain-date for this tour and we will not cancel due to minor weather events (rain, snow, etc). If the weather is poor on the day of the tour, we ask that you wear weather appropriate clothing and enjoy the day exploring Greater Portland! Most tour sites are indoors.

### **When do I find out what sites will be on the tour?**

The Magical History Tour includes 8-12 sites. Some will be revealed in the weeks leading up to the tour, but many will be kept a secret until the morning of September 26.

### **Where do I pick up my ticket?**

You must pick up your tickets beginning at 9:45am on Saturday, September 26 at Maine Historical Society's Brown Research Library located next to the Museum at 485 Congress Street.

If you are a Patron or Sponsor attending the Magical History Tour Breakfast, you will have an opportunity to pick up your ticket at the breakfast at Mechanics Hall from 8:30 – 10 am on Saturday, September 26.

### **Where should I park when I pick up my ticket?**

There is a pay-to-park lot behind our museum building on Brown Street, metered street parking available on Congress Street, and pay to park garages on many streets surrounding Congress Street. [Click here for more information on parking in Portland.](#)

### **Are the sites ADA compliant?**

Due to the nature of *historic sites* many portions of the tour will require climbing stairs, ladders, and walking over uneven terrain. Where there is ADA assess, it will be noted on the tour map. For more specifics on this, please contact us at 207-774-1822.

### **Do I have to drive to any sites?**

The Magical History Tour takes place around Greater Portland, and we do anticipate that driving will be required. Many sites should be within walking distance of one parking hub, although you may need to move your vehicle throughout the day. In some cases, you may be able to utilize the [Greater Portland Metro](#), if you prefer.

### **Can I see the MHS Museum Galleries with my Magical History Tour Ticket?**

We ask that you purchase a Museum Gallery ticket if you'd like to view our exhibitions. Our exhibitions, including State of Mind: Becoming Maine, are open from 10 am – 5 pm on September 26.